

Date: October 15, 2010

Re: Reformulation of DOW CORNING® 734 FLOWABLE SEALANT containing dibutyl tin compound (DBT)

Dear Valued Customer:

As part of Dow Corning's ongoing commitment to Product Stewardship, we are writing to update you regarding a recent product decision that has been made relating to DOW CORNING® 734 FLOWABLE SEALANT that contains a dibutyl tin compound (DBT).

Recently, dibutyl tin compounds were classified in certain countries as Substances Toxic to Reproduction – Category 2. As a company embracing Responsible Care principles, we believe in taking proactive actions to maximize sustainability. We also believe that in a changing regulatory and EHS environment, it is prudent to plan ahead and be ready to face the potentially uncertain status of these compounds.

DOW CORNING® 734 FLOWABLE SEALANT can continue to be used pursuant to the MSDS instructions. However, Dow Corning will stop production of DOW CORNING® 734 FLOWABLE SEALANT containing the dibutyl tin compound on December 1, 2010 with sales ceasing on March 31, 2011 or when current inventory is no longer available, whichever occurs first.

In an effort to minimize the impact this decision may have on your business, we have reformulated DOW CORNING® 734 FLOWABLE SEALANT to eliminate the dibutyl tin compound. The reformulated version will retain the DOW CORNING® 734 FLOWABLE SEALANT nomenclature and meets the current lot acceptance requirements for DOW CORNING® 734 FLOWABLE SEALANT. Any product manufactured after December 1, 2010 will be the reformulated product. However, we recommend you perform your own internal evaluations and determine suitability of use for your specific application requirements. We are sorry for any inconvenience this may cause and hope this advance notification will allow you sufficient time to evaluate this reformulated version.

The reformulated version of DOW CORNING® 734 FLOWABLE SEALANT has been reviewed for compliance to FDA 21 CFR 177.2600 and will still meet this regulation. Testing of the reformulated product is in progress to maintain the UL recognition and NSF certification. In addition, testing is also in progress to verify the reformulated product meets the requirements of the MIL-A-46106B specification. All of this testing is anticipated to be completed by December 1, 2010. Samples of DOW CORNING® 734 FLOWABLE SEALANT – Clear will be available in a 300 ml cartridge by November 17th. Our Dow Corning Sales and Service Professionals can provide assistance in responding to questions and entering sample orders for your evaluation. They can be reached using the contact information below:

In the Americas:
Email: Tech.info@dowcorning.com
Phone: 1 800 248 2481

In Japan:
E-mail: Info.tech2@dowcorning.com
Phone: 81 3 3287 8300

In Asia:
Email: China.info@dowcorning.com

In Europe:
Email: Eutech.info@dowcorning.com

Phone: +86 400 880 7110

Phone: +49 611237509 (English)
Phone: +49 611237530 (French)
Phone: +49 611237502 (German)
Phone: +49 611237523 (Italian)
Phone: +49 611237516 (Spanish)

Sincerely,

A handwritten signature in black ink, reading "Nimesh Shah", is displayed on a light gray rectangular background.

Nimesh Shah
Product Line Coordinator
Specialty Chemicals Business